

Return Policy for April M. Rimpopo Art

There is no point in having art that you do not like or that was damaged in shipping. I carry insurance on my art while in transit, so we can verify damage by the carrier when this is the scenario.

Please contact me upon receipt of the artwork at arimpo@amrart.org to coordinate return of the item. You can also mail me a letter at:

April Rimpopo Art
14032 Howard Rd
Dayton, MD 21036-1020

For those who purchased via PayPal, we will coordinate your refund via PayPal. Here is what PayPal says about refunds in their Help Center (text below is from July 25, 2012, check PayPal's current support to verify PayPal's process has not changed.)

To request a refund, send the seller an email. Ask the seller to go to the Transaction Details page for your transaction and click **Issue a refund**.

You can request a refund up to 60 days after you pay for your item.

Here's how to find the seller's contact information:

1. Log in to your PayPal account.
2. Click **History**.
3. Click **Details** next to the transaction you want a refund for.
4. Use the contact information to send the seller an email.

If your seller doesn't agree to refund your money, you may be able to open a dispute in the Resolution Center. You can open a dispute if you didn't receive your item or you received something that doesn't match the seller's description. (You must open your dispute within 45 days of paying for your item.)

In the Resolution Center, you can communicate directly with the seller and try to resolve the problem. If you aren't able to work it out, we may be able to help you get a refund.

Note:

- If you paid with your debit card or credit card, your payment is refunded to your debit card or credit card. It may take up to 30 days for the refund to appear on your card statement.
- If you paid with your bank account or PayPal balance, your payment is refunded to your PayPal account.

Refunds for Original art will depend on the method use to purchase the art. Refunds for my Original art are limited to 10 days from receipt and cover the cost of the artwork and shipping. Return shipping is the responsibility of the buyer.